



Photo credit: Norbert Bach

## Diary Study “Workplace Learning Support” (WLS)



Researchers in Business Education at the University of Mannheim ([Professor Dr. Andreas Rausch](#), [Professor Dr. Jürgen Seifried](#)) are currently conducting the research project "Workplace Learning Support" (WLS) in cooperation with SAP SE and tts GmbH. The three-stage research project addresses the central questions: How do employees overcome challenges when using standard software in everyday office life, how do they learn during this process, and how can they be supported? A standardized diary study in the workplace is planned as the core of the project. For this, we are **currently looking for companies** that are **interested in participating** and would like to learn more about the use of software and the resulting learning of their employees. The planned start here is **autumn 2021**.



In order to gain a detailed insight into the processes taking place in the workplace a **survey diary** is used. The diary is filled in by employees **several times a day** over several working days. The diary entries take **only a few minutes** and are completed quickly. During the survey phase, participants are asked to keep the diary for **15 working days**. The diary is provided in **digital version**. A sample size of approximately 30 participating employees per cooperating company is desirable. If the number of participants is at least 30, we can offer the participating companies a **company-specific evaluation of the data** of their participating employees.



Did we pique your interest? Then we look forward to your message to [workplacelearning@uni-mannheim.de](mailto:workplacelearning@uni-mannheim.de)!

### Contact

University of Mannheim

Chair of Economic and Business Education – Workplace Learning  
Prof. Dr. Andreas Rausch  
E-mail: [rausch@uni-mannheim.de](mailto:rausch@uni-mannheim.de) | Phone: 0621 181-2191

Tamara Vanessa Leiß, M.Sc.  
E-mail: [leiss@bwl.uni-mannheim.de](mailto:leiss@bwl.uni-mannheim.de) | Phone: 0621 181-2138

Chair of Economic and Business Education – Professional Teaching and Learning  
Prof. Dr. Jürgen Seifried  
E-mail: [seifried@bwl.uni-mannheim.de](mailto:seifried@bwl.uni-mannheim.de) | Phone: 0621 181-1742

