Program-specific Competency Goals	CG 1, CG 2, CG 4

2.6 Operations

Module: OPM 301 Operations Management

EN

Contents
Role of operations management; fundamental planning tasks of operation management; planning methods; main features of production planning, process analytics, service operations

Learning outcomes
Acquisition and application of basic concepts, theories and methods of operations management. This includes:

- Understanding of essential planning tasks of operations management
- Understanding of key trade-offs in operations management
- Ability to structure and model complex planning tasks
- Familiarity with common solution methods for planning tasks in operations management

Prerequisites for participation
Necessary: semester 3 or higher
Recommended: CC 303 Quantitative Methods

Forms of teaching and learning	**Contact hours**	**Independent study time**
Lecture	2 SWS	4 SWS
Exercise class	2 SWS	4 SWS
Tutorial	2 SWS	3 SWS

ECTS credits	6
Graded	yes
Workload	180h
Language	English
Form of assessment	Written exam (90 min)
Restricted admission	no
Further information	–
Examiner Performing lecturer	**Prof. Dr. Raik Stolletz, Prof. Dr. Cornelia Schön** Prof. Dr. Raik Stolletz/ Prof. Dr. Cornelia Schön
Frequency of offering	Fall semester
Duration of module	1 semester
Range of application	B.Sc. BWL

Preliminary course work	–
Program-specific Competency Goals	CG 1, CG 2